

The Rapid Spray Quality Policy

Rapid Spray is an Australian business that has been supplying poly transport tanks, and spray equipment for the agricultural and industrial markets for more than 20 years. Our head office and manufacturing plant is in Singleton NSW.

Rapid Spray's vision is to make reliable, innovative products & technology easily accessible to the agricultural & industrial markets.

A key way to enable us to deliver reliable products backed by industry leading warranties and support, is by operating a Quality Management System (QMS) in accordance with the requirements of ISO 9001. Rapid Spray is currently externally audited and certified as meeting the requirements of ISO 9001:2015.

Top management is committed to a QMS that:

- Satisfies applicable requirements by ensuring that customer and regulatory requirements are determined, understood and consistently met.
- Is Continually improved by ensuring that both the risks and opportunities that can affect customer satisfaction, or conformity of products are determined and addressed.
- Maintains a focus on enhancing customer satisfaction.
- Helps growth and maintains a sustainable business.

Top Management will:

- Take accountability for the effectiveness of the QMS.
- Ensure this policy and the QMS are compatible with the strategic direction of Rapid Spray.
- Ensure that the resources needed for an effective QMS are available.
- Communicate the importance of effective quality management and of conforming to the QMS requirements.
- Engage, direct and support persons to contribute to the effectiveness of the QMS.
- Promote continuous improvement of, products, processes and personnel.
- Establish partnerships with suppliers and interested parties to provide improved products and customer satisfaction.
- Measure our performance and use data to make informed and effective decisions for improvements.
- Ensure that the QMS achieves its intended results.

This policy will be communicated to all employees, and is available to all relevant interested parties upon reasonable request.

This policy will be reviewed annually by top management and where deemed necessary will be amended and re-issued.